Project Management Handbook

For Engineers, Construction Professionals and Business Managers

Project Management Handbook

For Engineers, Construction Professionals and Business Managers

Dr. Uddesh Kohli Lt. Col. (Retd) KK Chitkara, AVSM



Tata McGraw-Hill Publishing Company Limited NEW DELHI

McGraw-Hill Offices

New Delhi New York St Louis San Francisco Auckland Bogotá Caracas Kuala Lumpur Lisbon London Madrid Mexico City Milan Montreal San Juan Santiago Singapore Sydney Tokyo Toronto



Published by Tata McGraw-Hill Publishing Company Limited, 7 West Patel Nagar, New Delhi 110 008.

Copyright © 2007, by Tata McGraw-Hill Publishing Company Limited. No part of this publication may be reproduced or distributed in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise or stored in a database or retrieval system without the prior written permission of the publishers. The program listings (if any) may be entered, stored and executed in a computer system, but they may not be reproduced for publication.

This edition can be exported from India only by the publishers, Tata McGraw-Hill Publishing Company Limited.

ISBN 0-07-062105-5

Head – Professional and Heathcare: *Roystan La'Porte* Publishing Manager – Professional: *R Chandra Sekhar* Editorial Executive: *Souvik Mukherjee* Senior Copy Editor: *Sandhya Iyer*

Asst General Manager – Production: *B.L. Dogra* Junior Manager – Production: *Sohan Gaur*

Information contained in this work has been obtained by Tata McGraw-Hill, from sources believed to be reliable. However, neither Tata McGraw-Hill nor its authors guarantee the accuracy or completeness of any information published herein, and neither Tata McGraw-Hill nor its authors shall be responsible for any errors, omissions, or damages arising out of use of this information. This work is published with the understanding that Tata McGraw-Hill and its authors are supplying information but are not attempting to render engineering or other professional services. If such services are required, the assistance of an appropriate professional should be sought.

Typeset at Bharati Composers, A-1/402, Sector-VI, Rohini, Delhi 110 085, and printed at Sai Printo Pack Pvt. Ltd., A-102/4, Okhla Industrial Area, Phase II, New Delhi 110020

Cover design: Kapil Gupta

Cover Printer: SDR Printers

RCZYCRDYDRRYR

The McGraw-Hill Companies

On the 60th Year of India's Independence

Dedicated to the martyrs who sacrificed their lives to free the Indian Sub-continent from the colonial rule

Let us resolve to perform with devotion and

to strive towards excellence in all spheres of individual and collective activity, so that the nation constantly rises to higher levels of endeavour and achievement

viii Contents

Contents ix

x Contents

XII Preface

requires general management, technical and interpersonal skills. Commendable work on the development of the body of knowledge for managing modern projects has been done by the Project Management Institute (PMI), The International Project Management Association (IPMA), International Standards Organisation (ISO), and many other management education and training institutes/agencies in project management.

Project Management Handbook briefly describes project management techniques and practices as applicable in engineering and construction related projects. These projects employ vast resources of men, materials, machinery, money and management to build a facility. Perhaps no other industry in the world can provide such a large scope for cost and time reduction, at micro-level as in the engineering and construction industry. However, these techniques and practices, with some pluses-minuses, can be applied to all types of business related projects.

Project Management Handbook covers the state of the art knowledge areas for learning and practicing project management. It is illustrated with live case studies. Each chapter of this book can be expanded into a volume, but its scope has been restricted to a manageable size by making trade-offs between technique elaboration and their application. Due to limited printing space, large size illustrations and detailed explanations are omitted. In this book, the words like chairman, foreman, tradesman, he and his, are used to refer to persons of either gender. This does not eliminate or downgrade the importance of women in project management. This book presupposes that the readers possess basic engineering knowledge and familiarity with the general management processes and practices.

Projects are risky by definition. It is a project manager and the project team, who skillfully accomplish the assigned mission of achieving the specified project objectives. The crises, uncertainties, risks and pitfalls in project work, continually test the mettle of these managers. Clearly this is not the field for the timid and the untrained. The success of a project hinges on the competency of the project manager and the project team. This book is designed for use by:

- Engineering and construction project managers and their team members,
- Managers in corporate office dealing with the management and execution of engineering and construction projects,
- Academician, trainers and trainees connected with project management,
- Consultants and specialists like architects, engineers, quantitysurveyors, accountants, and other managers associated with projects.

Preface XIII

 Practising engineers and students studying project management and those new to the concept and techniques used in project management.

This book is a collation of the authors' rich experience of over 35 years at senior levels in the management of projects, both in national and international arenas. Despite the best efforts by the publishers and authors, the possibility of some errors or misinterpretation cannot be ruled out. Authors welcome readers' comments to make improvements in this book. For in-depth study in project management techniques, the readers may also refer to K K Chitkara's book titled *Construction Project Management: Planning, Scheduling and Controlling* and CD-ROM on *Construction Project Management: Techniques and Practice;* both published by McGraw-Hill Education.

It is hoped that the subject covered in this book will stimulate discussions and enable further development of this subject.

DR UDDESH KOHLI LT COL (RETD). K K CHITKARA, AVSM uddeshkohli@yahoo.com chitkara@nda.vsnl.net.in

XVI Acknowledgements

The authors express their sincerest thanks to Engineering Council of India, for permitting to reproduce their 'Code of Ethics' for the professional engineers in India and the support extended in writing this book.

Authors thank R. Chandra Sekhar, Publishing Manager, and the team at McGraw-Hill Education (India) for their untiring efforts in bringing this book to its present form.

Last but not the least, we are thankful to our family for their understanding and continued support which saw us through the extended working hours.

Dr Uddesh Kohli	LT COL (RETD). K K CHITKARA, AVSM
uddeshkohli@yahoo.com	chitkara@nda.vsnl.net.in

Disclaimer: Despite their best efforts, the author, supporters and contributors, accept no responsibility for any inaccuracy, errors or omissions in the contents of this book.

1

Introduction and Scope Project Concept Project Characteristics Project Management Project Management Process Groups Project Stakeholders Role of a Project Manager Main Causes of Project Failure Project Management Knowledge Areas

I. INTRODUCTION AND SCOPE

Project activity has been in existence since cavemen began building their dwellings. Over the years man has created architectural marvels which are now regarded as wonders of the world. These include the Pyramids of Egypt, the Great Wall of China and the Angkor temples of Cambodia. The medieval times witnessed the creation of marvels like Taj Mahal in India and the Leaning Tower of Pisa in Italy. A more recent example of man's achievement in this direction is the Eiffel Tower in Paris.

In today's world, technical breakthroughs have revolutionised project activity. Modern project areas include high-rise buildings, dams and irrigation networks, energy conversion and industrial plants, environmental protection works and infrastructural facilities like roads, bridges, railways, airports and seaports, satellite launching stations, onshore and offshore oil terminals.

Modern projects and practices differ from those of the past. The fast changing environments of the present era impose numerous time, cost, financial, legal, ethical, and



















-






Total Project Management: An Overview 25

Total Project Management: An Overview 27

Total Project Management: An Overview 29



Total Project Management: An Overview 31





2

Introduction Salient Features Need and Justification **Policy** Issues Demand and Market **Technical Aspects** Infrastructure and Manpower **Environmental Aspects Project Implementation Plan** Cost Estimates **Project Income/Revenues** Financing the Project **Financial Analysis Economic Analysis Risk Analysis Project** Appraisal Investment Decision-Making Project Approval, Documentation and Financial Closure **Project Implementation Strategy**

I. INTRODUCTION

Project formulation involves the development of the concept of the project, defining its various parameters, conducting feasibility study, undertaking investment appraisal and making the decision to invest in the project.

The main aspects which need to be covered for developing the project concept and conducting the feasibility study include salient features, need and justification,

-							
[
ł							
Ì							
1							

-	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	

	25

_

-						

58 Project Management Handbook

Project Formulation and Appraisal 61

							-			

- Project Formulation and Appraisal 63

Project Formulation and Appraisal 65

Project Formulation and Appraisal 67

Project Formulation and Appraisal 69

3

Introduction and Scope Project Organisation Concept Project Management Organisation Project Performing Organisation Structure Responsibility Assignment Matrix (RAM)Chart Code of Ethics Leadership in Project Management

I. INTRODUCTION AND SCOPE

Organisation enables a group of people working together with divided tasks and responsibilities, to coordinate their activities harmoniously in order to achieve a common goal. In today's competitive world, the crossing of boundaries – functional, geographic, many organisational-is becoming a way of life. The corporate world is undergoing a silent revolution in organisational changes. Emerging organisations have many forms. These include grouping of activities by functions, products, processes, location, countries, or a combination of these. Project-driven corporate, who manage their operations by projects, are generally organised in matrix form as shown in Fig. 3.1.

In the project management matrix structure, the key staff is derived from their respective parent departments in a corporate office and their interfaces and communication links are clearly defined. It has a single project manager accountable for the whole project. Project management, working as a team, performs basic management functions of planning, organising, staffing, directing, controlling and coordinating the assigned project work. All managers owe their allegiance to the project manager and not to their parent departmental heads.





Project Management System





_	_		_		_	_	_	_	_	-	-	_	_	_	_			_	_	_		_	_	_	_	_	_	-	
			-					\vdash		\vdash	\vdash			_								_	_						
	-		-			_	_	-	-	-	-			2		-				_				_	_		_	-	
										\square	\vdash			-		_													
	-	 	-	-	-	-		\vdash	-	\vdash	\vdash			-	-	<u>.</u>					_	_	_				-	-	
														_		-					_				_				8
	-		-	-	-	-				\vdash	\vdash			-							_				-				
┝			_	-	-	_		\vdash	-	-	\vdash					-	_		_		-	_	_	_			_	_	
			-		-			\vdash	\vdash	\vdash	\vdash			-			-				-	_	_						
			-		-	-				-	\vdash		-				-				_		_	-			_	-	
					-											_					_								
			_	-	-	-	-	\vdash	-	\vdash	\vdash			_			-		_		_	_							2
					-			\vdash			\vdash								_		-								
					_											-													
				C												8													2
			_	-		_					-			-		1		3 - 3 7 - 3	-		-	_					-		
			-		-					\vdash	\vdash			-					-		_								
									-	-						8													
							1		1	1	1														L	L		i	1

_																				
														Ĩ			3			
												5				-				
												8				-				
	-										_	-				1				-
					-	-			-	-				-	-				 \square	-
						-		_	-	-			-	-		_			 -	-
_			_				-		-	-				-	-	-		_		
		8								_						_				
									_	-			-	_					=	-
		3	-		-	-		_	-											-
		3																		
							_			-		_			-	-			\square	
			-			_	_		-						-				\vdash	-
																			1	i l






4

Introduction and Scope Work Scope Definition Processes Project Work Scope Integrated Planning Process Project Work Scope Control System Project Close Up Importance of Project Work Breakdown Structure

I. INTRODUCTION AND SCOPE

If the project is approved for implementation the project scope formulation phase concludes with the documentation of the project charter or work operation order and the selection of the project manager. The project charter includes a statement of the broad scope of the work, its objectives, an outline execution methodology, a milestone time plan, major resource forecasts, cash flow forecast, outline organisation and potential risks and problem areas. The scope statement provides the justification for undertaking a project; it outlines the project purpose, features of the project product, broad scope of the work, and the project time, cost and quality objectives.

The project scope defines the works that must be undertaken in order to deliver a facility, a product or a service with the specified features and functions. These attributes and characteristics may include specified quantity, completion time, budgeted cost, and project-product quality specifications.

Project scope management focuses only on the works to be executed. It aims at ensuring that the project includes all the works required with specified attributes



	 \$
6	













_

19		

			l
	1	l l	I



114 Project Management Handbook

.

			_	

_





-	31
H	
F	
1	





5

Introduction and Scope Activities Identification Process Activity Duration and Resources Estimation Process Activities Networking Process Project Time-cost Trade-off Technique Network-Based Complex Projects Scheduling Process Line-of-balance Based Repetitive Projects Scheduling Process Project Time Schedule Controlling Process Critical Chain Project Management (CCPM)

I. INTRODUCTION AND SCOPE

All projects are time-bound. Time is the essence of all contracts. The project time objective specifies the project completion time and all the project activities are directed towards achievement of the project time objectives. The project time and cost objectives are correlated – it is the time factor that determines the project cost. However, in spite of best efforts to complete a project on time, changes to the original time plan do sometimes occur. In a complex project, where a large number of activities are performed at different places by different agencies or task forces, with each having its own scheduled targets, a small delay in a critical activity can affect many schedules. Delays can alter the planned level of resources and their mobilisation. Time overruns increase overheads, reduce planned revenue from sales and create cash inflow problems. The project cost due to time delays can increase




-

_





138 Project Management Handbook



Construction of Residential Building: Work-breakdown Structure

Project Time Management 139



Construction of Residential Buildings: Work breakdown Structure

					ļ





























I		



162 Project Management Handbook

EST Dur EFT		EST	Dur	EFT	EST	Dur	EFT	
Act	tivity descripti	ion	I	Description & resource		Activity ID & description with contract value		
LST No. LFT		LFT	LST	No.	LFT	LST	No.	LFT

EST = Earliest start time

LFT = Latest finish time

Dur = Duration

No. = Activity number or identification label

TF = Total float

Resource = Gang size or man-days or production cost or value of worked one, etc. can be written below the description, if considered necessary.



Finish-to-start i.e. delay from the finish of preceding activity to the start of the succeeding one.

i.e. delay from the start of preceding activity

to the start of the succeeding one.

Start-to-start



Completion of Activity A

8SS F А

Activity F starts after 8 time unit delay constraints from commencement of activity A

163 **Project Time Management**

i.e. delay from the finish of preceding activity

to the finish of the succeeding one.

i.e. delay from the start of preceding activity to the finish of the succeeding one.

Е F 1FF

Completion of activity F will take at least one time unit after completion of activity E



Activity D is finished after at least 1 time unit delay from start of activity B



Finish-to-finish

Start-to-finish

	8 SS											_			
ect	Ех	cavat *A	ion	2 FS	E	Blindin *B	ıg			Form Reb Fixing	and ar ; *E	(-1) FS	Со	ncret *F	ing
t Proj	0	4	4		6	2	8	Г	8	3	11		10	2	12
Star	0	1	4		6	2	8		8	5	11		10	8	12
	3					1 SF								1 FF	
				_							Act	vity I	.egen	d	
	Fab	Steel	on C		Tra	Rebar anspor	t D				D	escrip Code	tion e		
	0	5	5		5	1	7				EST	[Dui	EF	Г	
	2	3	7		7	4	8				LS	Г No	. LF	Т	
	L			- 1				1							

-

_


[*	0.0	3								1			
RAFT	Ex	2 FS	SH Blinding			Fo	Formwork & Rebar			Concreting				
No. 1	0	4	4		6	2	8	8	3	11		10	2	12
[0	1	4		9	2	11	11	3	14]	16	4	18
г	*										n v			
RAFT	Ex	cavat	ion	2 FS	I	Blindi	ing	Fo	rmwc Reba	ork & ar	-1 F	C	oncre	ting
No. 2	4	4	8		10	2	12	12	3	15		14	2	16
			0	1 1	10	6	1.4	1.4	7	17	1	10	8	20
ĺ	4	5	8		12		14	14	1/	1/		18		20
]	4 *	5	8] ~ [12		14	Fo	rmwc	ork &	FS	18		20
RAFT	4 * Ex	cavati	ion	2 FS	12 E	Blindi	ng	Fo	rmwc	ork &	-1 FS	Cc	oncret	ing
RAFT No. 3	4 * Ex	5 cavati	8 on 12	2 FS	12 E 14	3lindi	ng 16	Fo 16	rmwc Reba	17 ork & ar 19	-1 FS	18 Cc	oncret	ing 20
RAFT No. 3	4 * Exc 8 8	5 cavati	8 on 12 12	2 FS	12 E	3lindi	ng 16 17	Fo 16 17	rmwc Reba 3 11	17 ork & ar 19 20	-1 FS	18 Co 18 20	oncret	ing 20 20 22
RAFT No. 3	4 * Ex 8 8	5 cavati	8 on 12 12	2 FS	12 E 14 15	3lindi 2 10	ng 16 17	14 Fo	rmwc Reba	17 ork & ar 19 20	-1 FS	18 Cc 18 20	oncret	ing 20 22
RAFT No. 3	4 * Exc 8 8 * Exc	5 cavati 4 9 cavati	8 on 12 12	2 FS 2 FS	12 E 14 15 *	3lindi 2 10 Blindi	ng 16 17 ng	14 Fo	rmwc Reba 3 11 mwo Reba	17 ork & ar 19 20 rk & r	-1 FS -1 FS	18 Co 18 20	oncret	ing 20 22 ing
کAFT No. 3	4 * Exc 8 8 * Exc 12	5 cavati 4 9 cavati	8 on 12 12 on 16	2 FS 2 FS	12 14 15 * B 18	3lindi 2 10 Blindin	ng 16 17 ng 20	14 Fo 16 17 * Fo 20	rmwc Reba 3 11 Tmwo Reba	rk & r 23	-1 FS -1 FS	18 Cc 18 20 * Cc 22	oncret	ing 20 22 ing 24











.

	_		











	2	





182 Project Management Handbook

_



×		1	\searrow
	~	\rightarrow	



1	D	(2
EST_p	EFT_p	EST_q	EFT_q
LST_p	LFT_p	LST _q	LFT_q

	1



- 22			<u></u>
	<u>.</u>		

rning Period Weeks 109 10 11 12 13 14 15 16 17 18 19 20		$1 \ 1 \ 1 \ 1 \ 1 \ 1 \ 1 \ 1 \ 1 \ 1 \$		IF	1 1 1 1 1 1 FF	- IF	IF	11111 FF	E		1 1 FF	IF	1 FF	1	E	
rning Period Weeks 3 09 10 11 12 13 14 15		1 1 1 1 1 1 1 1		IF	1 1 1 1 1 1	- IF	IF	1 1 1 1 1	IF		1 1 F	IF	1 FF	1	IF	
Wai 01 02 03 04 05 06 07 08	1 1 1	1 1 1 1 1 1	1 1 E	1 1 1 1	. 1 1	- FF	1 1 1 1	1 1 1 1	1	1 1 FF	1 1 1 1	1 1 1 1	1 1 1	1 1 1 1 1 1 1 1	FF	
EET _j LET _j	3 3	20 20	2 9	6 13	20 20	6 13	4 12	20 20	4 14	4 14 1	20 20	5 16 1	20 20	20 20 1	5 20	1
EET	0	S	0	2	9	2	0	4	4	0	4	0	5	0	4	Amired Par Weal
Activity Out turn	C 0-2 3	H 2-7 17	B 0-1 2	O 1-3 4	L 3-7 7	- 2-3 0	E 0-4 4	J 4-7 0	- 4-0 0	F 0-6 3	K 0-7 6	D 0-6 6	I 6-7 4	A 0-7 0	- 4-5 0	Total Dozare R





Sl. No		Working Period in Weeks														
	Week	No. 5	10	15	20	25	30	35	40	45	50	55	60	65	70	75
1.	Foundation Wings 1 & 2	-	PS		RS		KS	N	S		Fo	undat	tion Te	eam		
2.	Foundation Portals		[]	PS	I	IS										
3.	Structure Gymnasium		Gymnasium Structure Team													
4.	Structure Wings 1 & 2]	PS		Н	S	KS	NS] \	Vings	1&2	Strue	cture	Team
5.	Blockwork & Internal Plaster							PS 3	5 37	HS] <u>K</u> 15 47	S N 50 52	S 55 57	7 Bloc	kwor	k &
6.	External Plaster								PS		HS	KS	NS	Plas	ster T	eam
7.	Ducting & Wiring		Ducting & Wiring Team													
8.	AC Equipment		AC Equipment Crew													
9.	Roof Treatment		Roof Treatment Team													
10.	Tiling & Surface Preparation		Tiling & Painting Team PS HS KS NS													
11.	Carpentry & Joinery		Carpentry & Joinery Team PS HS K N													
12.	Painting & Fittings		Finishing Fittings & Fixtures Team PS HS KS NS													
	Weeks Cumulative	5	10	15	20	25	30	35	40	45	50	55	60	65	70	75









200 Project Management Handbook



*

*

12				




			-	



			<u> </u>		r				<u> </u>	<u> </u>												
	Dec					19	20	20	20	20	20	20	20	20	20	20	20	20	20	Dec	20	48
	Nov				12	20	24	24	20	24	24	25	24	24	24	24	24	24	16	Nov	24	457
	Oct				25	19	25	25	23	24	24	20	25	25	24	24	24	24	12	Oct	25	433
	Sep			22	24	20	24	24	24	25	25	16	20	18	20	18	20	18	8	Sep	24	408
	Aug			24	25	20	20	20	24	24	24	12	16	14	16	14	16	14	4	Aug	25	384
urt	Jul			25	25	18	16	16	25	20	18	8	12	10	12	10	12	10		Jul	25	359
Ig Ch	Jun			25	24	16	12	12	24	16	14	4	~	9	8	9	8	9		Jun	24	334
rackin	May			24	25	14	8	8	20	12	10		4	2	4	2	4	2		May	25	310
rget T	Apr	2	12	25	24	12	4	4	16	~	9									Apr	24	285
ıly Taı	Mar	34	34	24	23	10			12	4	2									Mar	23	261
Month	Feb	30	30	23	20	~			8											Feb	20	238
lding]	Jan	33	33	20	22	9			4											Jan	22	218
al Bui	Dec	36	36	22	24	4														Dec	24	196
identi	Nov	36	36	24	24															Nov	24	172
Resi	Oct	37	37	24	25													-		Oct	25	148
8	Sep	36	36	25	12															Sep	24	123
	Aug	37	37	12																Aug	25	66
	Jul	25	25	5																Jul	25	74
	Jun	16	12	5																Jun	24	43
	May	12	9	5																May	25	25
	Work Description	Base Construction	Foundation Rafts	Plinth Walls	Ground Slabs	Super Structure	Wiring	Plumbing	Air Cooling Ducts	Door Frames	Screeding	Roof Treatment	Terrazzo-Ceramic Tiles	Doors/Windows Shutters	Preliminary Paint	Carpentry/Joinery, Glazing	P.V.C. Tiles	Fittings/Fixtures	Final Completion	Months	Working Days in a Month	Working Days Cumulative
	No.	-	5	3	4	5	9	2	8	6	10	Π	12	13	14	15	16	17	18			



	1





2



Project Time Management



219

6

Introduction and Scope Planning Workers Planning Materials Planning Equipment Resources Productivity Control

I. INTRODUCTION AND SCOPE

Physical resources in a project include men, materials, and machinery. Resource planning focuses on determining the resources required (workers, materials, equipment), the quantities in which they are needed and the quality, and when and where each is required in order to perform project activities. Management Personnel requirement will depend on the organisation structure and will vary from project to project and as such these are not covered in this chapter.

The resource inputs produce outputs in the form of work. The success of a project depends upon the performance of these input resources. Productivity provides the scale to measure the performance of these input resources. The various productivity parameters that need to be controlled in projects are labour productivity, equipment productivity and material productivity.

Project resources management aims at planning, scheduling, procurement and control of workers, materials and equipment required for the completion of the project, economically and efficiently.



 i de la companya de la
I

-

				√		










 $\sqrt{}$





Introduction and Scope Project Costs Estimation—An Overview Costs Planning Process Cost Budgeting Process Costs Controlling Process Earned Value Management System

I. INTRODUCTION AND SCOPE

Cost accounting and financial accounting systems make use of the same sale value and expenditure data (Fig. 7.1), but there is a basic difference between them. Financial accounting involves recording, classifying and summarising the financial transactions with the primary aim of preparing the financial statements relating to profit and loss, balance sheet and cash flow, with a view to bring out the financial position of the organisation. It presents the financial status of the organisation to the shareholders, legal authorities or financial institutions who are not directly involved in the day-to-day running of the organisation. On the other hand, cost accounting reflects the classification and analysis of the costs on the basis of functions, processes, products, value, responsibility, etc. It is an internal accounting system designed for managing production costs in an organisation.

In a project, the sponsor/owner and developer (hereafter called the contractor) have the same objective of completing the project within the specified time and agreed cost, but their goals and approaches differ. The sponsors/clients costs associated with a project include initial capital investment for creating the facility and subsequent operation cost for utilising the facility. A sponsor's goal is to acquire a product/facility economi-



	_	 	 	
8				

-		
-		
	1	

<u> </u>
<u> </u>

	1 1
	1 1
1	





i		
	5	

8	
· · · · · · · · · · · · · · · · · · ·	











-			
	<u> </u>		
		_	



6				







-

-



	92	-



















8

Introduction and Scope Quality Concept Product Quality Management Processes Traditional Quality Management Tools and Techniques Project Quality Management System Project Environment Management System Workers' Occupational Health and Safety Management System Product Quality Cost/Benefit Analysis Total Project Management vs Total Quality Management

I. INTRODUCTION AND SCOPE

In this fast-changing environment, the single most important factor for good performance of an organisation is the quality of its product or service. Quality yields many benefits. It reduces complaints, production costs and production time. It improves customer satisfaction, morale of the people and the efficiency of the system. Product quality management is that aspect of the overall management function which determines the quality policy, objectives and responsibilities and implements them by means such as quality planning, quality assurance, quality control and quality improvement. Product quality management aims to ensure that the product will satisfy the needs for which it is undertaken.

Product Quality and Environment Management 307

Product Quality and Environment Management 309





Product Quality and Environment Management 311


_				







9

Introduction and Scope Contract Legal Framework Construction Contract Procurement Planning Construction Contracts Procurement Processes Construction Contracts Administration Practices Disputes, Claims and the Mode of Settlement Guidelines for Minimising Problems during Contract Administration Appendix to Chapter 9

I. INTRODUCTION AND SCOPE

Procurement involves outsourcing of purchase or acquisition of goods, services, and construction-at-site needed to perform project work. The term goods include 'materials and equipment'; these goods are purchased from the manufacturers, traders, suppliers and vendors. Services are the works that are performed to support production of deliverables. Services may include preparation of designs and drawings, provisioning of utility services, installation of goods, field investigations, training of operating staff, post-completion maintenance and so on. Construction implies erection, installation, fabrication, and assembly of items involving civil, mechanical, and electrical works at the permanent site of the facility to be constructed. Main focus of procurement management is to procure and manage outsourced goods, products, services and construction at right time, in right quantity and quality and at right price with win-win results for all procurement stakeholders.





Project Procurement Contracts Management: An Overview 385

Project Procurement Contracts Management: An Overview 387

Project Procurement Contracts Management: An Overview 389

Project Procurement Contracts Management: An Overview 391

Project Procurement Contracts Management: An Overview 393

Project Procurement Contracts Management: An Overview 395

10

Introduction and Objectives Risk Defined Risk Management Strategy Risks Identification Risks Assessment Methodology Risk Response Plan Development Project Risks Control Methodology The Human Side of Risk Management Role of the Project Manager in Managing Risks The Benefits of Managing Project Risk

I. INTRODUCTION AND OBJECTIVES

Business decisions are based on future predictions about environment. In the early days of project management, the projects were generally of short duration – about one to three years-and the environment was much more stable. Modern day projects, such as privatised infrastructure BOT projects, have a project life that is spread over many years. With market globalisation under WTO and GATT agreements, projects are becoming larger and more complex. These projects involve large capital outlay, generate unbalanced cash flows and involve complex contractual arrangements. They encounter changing economic and financial situations, face unstable political climates resulting in changing regulatory issues and have to cater to unpredictable environmental changes. The stability of modern projects is thus, constantly subjected to certain sensitive and volatile, external and internal environments. The resulting instability causes uncertainty.



_						
L						

J		1		L.	



-

412 Project Management Handbook

-

 $\sqrt{}$



			12











-	÷						






1	

-	

	1		



11

Introduction and Scope Information needs for Managing Projects and IT Support Strategy for Implementing PMIS Input Data Structuring and Codification **Process** Performance Data Reporting and Analysis **Process** Information Retrieval using Project Management Software Support Information Communication Process **Project Documents Management Process** Role of Project Management Office (PMO) in **PMIS Benefits of Establishing PMIS** Appendix to Chapter 11

I. INTRODUCTION AND SCOPE

The aim of project management is to achieve the project mission objectives within specified constraints. Project implementation encounters unpredictable problems. Consequently even the best efforts cannot ensure the execution of a project exactly as per the original plan. A project needs an effective control system to continuously monitor the deviations from the planned paths and to apply corrective measures. These unknown factors demand constant vigilance and decisions have to be taken to ensure the smooth progress of the project work. Relevant information is required in order to make timely decisions in modern multi-division, multi-location and multinational projects.







900 900		
ŝ		




77

		1		
ľ.				

			i
1		1	
1		1	
1		1	
1		1	
1		1	
1		1	
1		1	
		1	
		1	

		-	-	 	 _	 _	 	-	_	_
1										

 `		-		

Activity	Activ Descrip	tty	Dur	Predecessors	Successors	RESP	Resource	Budgeted Quantity	Budgeted Cost	Cost Account (11)	DEPT	PHAS	D Cal	
BA400	Design Building	Addition	20		BA501	MASON	DES ENG	0.00	0.00	13106	ENG	DESGN	-	1
AS100	Define System		10		AS101	MASON	ANALYST, ATM ENG	120.00	2,960.00	11101, 11101	ENG	DESGN	-	
AS101	System Design		20	AS100	AS102, AS204,	MASON	DES ENG, ANALYST,	640.00	16,640.00	11101,	ENG	DESGN	-	
AS204	Prepare Drawiny	gs for Temp	10	AS101	AS205	MASON	ATM ENG	80.00	1,760.00	11211	ENG	DESGN	+	
AS216	Prepare Drawini	gs for System	10	AS101*	AS217*	MASON	ATM ENG	80.00	1,760.00	11231	ENG	DESGN	-	
BA501	Review and App.	Irove Designs	14	BA400	BA450*,	ACME	DES ENG	56.00	1,680.00	13106	ENG	DESGN	-	
AS102	Approve System	1 Design	10	AS101	AS310*, CS300	MASON	PRG MGR, ANALYST	80.00	2,546.00	11101, 11101	ENG	DESGN	1	
AS205	Review and App.	prove Temp	5	AS204	AS200	EVANS	ATM ENG, PRG	100.00	2,826.00	11211,	ENG	DESGN	+	
AS200	Prepare and Sol	licit Bids for	5	AS205	AS201	FOLEY	ACCTS, ATM ENG	60.00	1,080.00	11213, 11213	PCH	PROCR	-	
AS310	Site Preparation		10	AS102*	AS103*,	MILLS	FLD ENG3	40.00	680.00	11213	ISD	SYS1	-	
A.S.240	Installation Begi	ins		AS310*		MILLS		0.00	0.00		ISD	SYS1	-	
BA450	Assemble Brick	Samples	10	BA501*	BA530*	FOLEY		0.00	0.00		PCH	PROCR	-	
BA640	Site Preparation	_	20	BA630*	BA650*	NOLAN	EXCAVATR	960.00	20,640.00	13206	CON	FOUND	-	
BA480	Assemble and 5	Submit	10	BA501*	BA560*	FOLEY		0.00	0.00		PCH	PROCR	-	
AS202	Award Contract t	for Temp	-	AS201	AS206*	FOLEY	ACCTS	4.00	64.00	11213	PCH	PROCR	+	•
+														-
Budget	Codes Constr	Cost Ci	ustom	Dates Log	Pred R	les S	ucc WBS Hel	4						
	BA400 Desig	gn Building Additi	6			-	evious Next < <le< td=""><td>Set Not</td><td>e: Caler</td><td>ndar ID is</td><td>5-day</td><td>/ Week</td><td></td><td></td></le<>	Set Not	e: Caler	ndar ID is	5-day	/ Week		
00	20 Pet 0.0	Cal 1	□ ES	275EP99	13	220CT 99	• TE: 0							
RD GR	20 Type Task		SJ	27SEP99	5	220CT 99	► EF: 0							
ENG	MASON DES	00N		BADSG	AM.03.1.									
Dept F	Resp Phas	s Step		Item	w/BS									

	_		4	1	1											_									Ī	•	
2000	EC JAN	13 20 27 3 10 1			Brick Samples				Assemble Tec	view and Approve						Prepare and Solicit		₹ Review Bids for		V Revier	V Award Contract			and Water Lines	and Electric Condu	-	
1999	OCT NOV DI	20 27 4 71 78 25 7 8 75 22 29 6 7			V Assemble F			Site Preparation	A 4	<u>∆</u> ¬ ¬ ¬ ¬ ¬ ¬ ¬ ¬ ¬ ¬					▲ V Excavation	d A	22						л Т	AT Install Undergrou	AT Install Undergrou	LY LY	Three-Month Lookahead
	JUL AUG SEP	5 12 19 26 2 9 16 23 30 6 13 2			•																						Classic Schedule Layout
Rem			18	14	ŝ	~	16	15	8	÷	9	24	9	₽ 100	5	m	S	m	5	5	-	۳ ۳	8	ŝ	ŝ	^	l
Orio		3	6	5	5	5	8	8	8	£	6	24	18	ę	5	~	ŝ	m.	5	19	-	~	8	Ś	ŝ	_	
Activity		Description	Prepare Drawings for System	Site Preparation	Assemble Brick Samples	Assemble and Submit Flooring	Fabricate & Deliver Temp	Site Preparation	Assemble Technical Data for	Review and Approve Brick	Review and Approve Flooring	Install Electrical Power	Install Robot Base	Run Sealant, Air, and Water	Excavation	Prepare and Solicit Bids for	Prepare and Solicit Bids for	Review Bids for Brick	Review and Approve System	Review Technical Data on Hear	Award Contract for Brick	Review Bids for Flooring	Deliver Brick	Install Underground Water	Install Underground Electric	Award Contract for Flooring	
Activity	•	∍	AS216	AS310	BA450	BA480	AS206	BA640	BA469	BA530	BA560	AS315	AS103	AS104	BA650	BA421	BA407	BA422	AS217	BA470	BA423	BA408	BA600	BA660	BA670	BA409 ▲	

	1000	Dur	4 3 3 1 E 2 7 6 6 40 44 43 43 44 45 46 47 96 30 34 33 33 34 35 35 37 36 36 34 33 33 34 35
BA400	Design Building Addition	20	دي احد دد. دي تر سرت ير هي تر ير
BA407	Prepare and Solicit Bids for	ŝ	
BA408	Review Bids for Flooring	en	
BA409	Award Contract for Flooring	-	
BA411	Prepare and Solicit Bids for	m	<u>↓</u> Prepare and Solicit Bids for Heat Pu
BA412	Review Bids for Heat Pump	2	Z
BA413	Award Contract for Heat Pump	-	A anat d Contract for Heat Pump
BA421	Prepare and Solicit Bids for	e	AV Prepare and Solicit Bids for Brick Exterior
BA422	Review Bids for Brick	e	
BA423	Award Contract for Brick	-	☑
BA450	Assemble Brick Samples	10	Assemble Brick Sariples
BA469	Assemble Technical Data for	en	Assemble Technical Data for Heat Pump
BA470	Review Technical Data on Heat	10	Veriew Technical Data on Heat Pumps
BA480	Assemble and Submit Flooring	10	
BA501	Review and Approve Designs	14	Review and Approve Designs
BA530	Review and Approve Brick	10	A Review and Approve Brick Samples
BA550	Fabricate and Deliver Heat	8	
BA560	Review and Approve Flooring	10	
BA600	Deliver Brick	60	
BA620	Fabricate and Deliver Flooring	60	
BA630	Begin Building Construction	0	Begin Building Construction
BA640	Site Preparation	20	Zer Z Site Preparation
BA650	Excavation	10	Excavation
BA660	Install Underground Water	ŝ	Tinstall Under ground Water Lines
BA670	Install Underground Electric	Ś	Install Under ground Electric Conduit
BA680	Form/Pour Concrete Footings	10	Form Pour Concrete Footings
BA681	Concrete Foundation Walls	10	Concrete Foundation Walls
BA690	Form and Pour Slab	S	Form and Pour Stab
BA700	Backfill and Compact Walls	2	Eachfill and Compact Walls
BA701	Foundation Phase Complete	0	The Foundation Phase Complete
BA702	Begin Structural Phase	0	Pagegin Structural Phase
BA710	Erect Structural Frame	20	Elect Structural Frame
BA712	Floor Decking	14	

Project Management Information System (PMIS) 489

All Activities

Classic Schedule Layout

•



1999 2000	16 SEP UCT IIUV DEC JAN FEB MAK APK MAY JUN JUL AUG SEP UCT			efine System Requirements	System Design	Prepare Drawings for Temp Control Equipment	The prepare Drawings for System Controller	Feview and Approve Temp Control Equipment	Approve System Design	Z=7 Review and Approve System Controller		Pulstallation Begins	A V Site Preparation	<u>∆ </u>	<u>∆</u> Test & Debug Line A	∆ Test & Debug Line B			△	△		Art trepare and Solicit Bids for Temp Control Equip	Review Bids for Temp Control Equipment	Award Contract for Temp Control Equipment		utline with Subtotals All Activities
	A A			Ī	1																				•	WBS 0
Actual		28449.20		2960.00	16640.00	1936.00	0.0	2826.00	2546.00	0.0		0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	quipmer	1080.00	397.20	64.00	-	
Planned		35172.40	eering	2960.00	16640.00	1760.00	1760.00	2826.00	2546.00	3083.40	eering	0.00	612.00	00.00	00.00	00.00	00.00	00.00	00.00	0.00	Control E	1080.00	397.20	64.00	1	
Rem	Dur	216	ngin	0	0	0	100	0	0	σ	Engin	0	44	24	24	24	-	-	9	5	ature (-	0	0	!	
	Ĭ		sign E	1	Σ	1	-	-	Σ	2-	stem		3	3 Г	n	g	33	33	с С	с 2	amper			3 L		
0.51	ō	1 1				1.000		1		122	2		5	3	8	3	3	5	3	12	F	3	3	5	:	
Cost	Accol		1 De	1110	1110	112	112	112	111	112	2 S	⊢	7		1	7	1	11	-	=	2.A	÷	-	11	-	
Act Cost	ID Accol	Subtotal	AM.01.1 De	AS100 1110	AS101 1110	AS204 112'	AS216 1123	AS205 112	AS102 111	AS217 112	AM.01.2 S	AS240	AS310 11	AS315 11	AS109 11	AS110 11	AS111 11	AS112 11	AS265 11	AS275 11	AM.01.2.A	AS200 11	AS201 11	AS202 11:		




Activity	Q	Activity Name	Origin <		June 2002	ylnt	2002	August 2002	_	Septe	mber 20	00		Octobel
			Duratic	27	03 10 17	24 01 08	15 22 29	05 12 19	26	02	9 16	23	8	07 1
8 0	utomated \$	System	<u>1</u>	•					t	l	L	L	L	
1	System Eng	gineering	15	•					t		L	L	L	
	AS100	Define System Requirements	-			efine System Ree	quirements							
	AS101	System Design	19		-			System Design						
	AS102	Approve System Design						Approve Sy	ystem D	lesign				
	AS204	Prepare Drawings for Temp Control Eq	-					Prepare Dra	awings f	or Temp	Control	Equipr	nent	
	AS205	Review and Approve Temp Control Eq						Revie	w and	Approve	Temp C	ontrol	duip	nent
	AS216	Prepare Drawings for System Controller					Prepa	are Drawings for Sy	Jatem C	ontroller				
	AS217	Review and Approve System Controller						Review and Appr	rove Sy	stem Con	troller			
	AS900	System Buyoff											_	
1	Hardware		Ħ				Þ							
	AS109	Test & Debug Line A	-											
	AS110	Test & Debug Line B	-											
	AS111	Pilot Start Line A												
	AS240	Installation Begins						♦ Installa	ation Be	sdins				
	AS265	Path Refinement and Shakedown-Line A												
	AS275	Path Refinement and Shakedown-Line B		_										
	AS310	Site Preparation	>					Site Pr	eparatic	u				
~			^	*										
Activity	Q	Activity Name	Original Duration	Remaini Durati	ng Schedule % on Complete	Start		inish		Resou	Ices			
1	Structure		64		0 100	% 10-0ct-02 A	0	17-Jan-03 A						
	BA702	Begin Structural Phase	0		0 100	% 07-Nov-02 A								
	BA710	Erect Structural Frame	20		0 100	% 10-0ct-02 A	0	I6-Nov-02 A		Ironwo	rker			
	BA712	Floor Decking	14		0 100	% 07-Nov-02 A	2	6-Nov-02 A		Ironwo	rker			
	BA720	Erect Stairwell and Elevator Walls	10		0 100	% 18-Dec-02 A	e	11-Dec-02 A		Labore	er-Const	ruction		
	BA730	Concrete First Floor	15		0 100	27-Nov-02 A	-	7-Dec-02 A		Ironwo	rker. La	borer-I	Constr	uction. B

Project Management Information System (PMIS) 493

77

494 Project Management Handbook



L	_		4													+	Ц		4				_		۲	-	_	_	12
0000	JAN	~															*							1		~	JAN	000	9, 20
	-	27					+	-				+				t								1		12			pril 1
		0.0												ŝ										-	٦	00			9V, A
	Ц	3												ampl								9		-	33	3	EC		lond
		5												ick s								9		-					2
		9 6												le Br					Η			9		-	٦	9 6			
		2 2												semt					Η			9		-	1	2 2			
		5 2						ŧ			quip			V As	ŧ				H			16		-	-	2 2	_		
	0N	-						pmer			trol			1	ipme				Η	00		16	-	-	-	-	NO I		vities
		œ				ŧ		Equi			S				il Equ				4	ω	2	56		-	-	<u>~</u>			I Acti
	-	-	2.2.2			uipme		ontro	signs		Tehn			-	ontro	-			4	4	2	16	_	-	64	-	-		₹
		125				ol Equ		0	e De:		for				D du				4	ω	0	9	_	-	54	21			
	CT	18				ontro	1	e Ter	prov	sign	t Bids				or Te				Н	00	0	9	_	-	0	18	CT		
6	°	÷				du	I	prov	d Ap	n De	Solici	T	ŝ		ids fi				H	00	9	-	_	-	00	1	°	6	
199		4				or Te		d Ap	W an	yster	and		Begi		₩ A	ħ			H	00	9		_	_	200	4		199	
		127	tig	_	_	÷,	÷	ы В	če vie	S S	98.e	÷	탱	1	R	÷	•		H	_	4	-	_	_	0	27			
		20	Addi		sign	awir		levie ¹	Ť	Appro	Prep		Istall	Į		1			9	9	4	-	_	_	24	20			
	SE	13	lding	ents	a De	reD						4	Ē						9	G	4	_	_	_	_	13	SEF		
		9	n Bui	lirem	syste	repa					4								4	N	-	_	_		_	و			<u>e</u>
	-	30	esig	Redu	ľ	Ť	-		ł	4									1	7 2	6				_	30	-		e Tab
		23	F	stem			Į				×	Ł	ſ	•	+	1				5	-		_		_	23			ource
	ng	16		e Sy		4						L			Nex					8	10					16	0C		Res
	A	6		Defin							able								Ľ	4	5					6	A		
		2		Ē							le/T		lices	YST	snoi				11	2	ų					2			
		26									rofi		eso	NAL	Prev					~	1					26			
	Ъ	19		Į							Ce P	Ľ		~					۳ (~	-					19	JUL		
		12		1.000							0 UL		1		n		•				11					12		_	
			94	βÅ	99A	99A	99A	99A	99A	99A	Res		Selec		ispla		•		toms	Engi									
Early		stan	IUL9	IL9	PCO	PUQ.	PUQ.	PUQ.	Ĩ,	ĥ					-				IS AL	tems			2	Ð					
_		_	15	б Я	8	14	0 23	27.	8	3	6	14	14	20	0 20	21:		ഉ	/sten) Sys	linee		stalle	Cran					
%			10(10	é	10		10	101	100	10	ľ	10	S.	10(R		o Nan	st-S)	nation	n Enc	ician	or In	nent-	rator				
>					-		-					-	\vdash	\vdash		-	-	Sroup	Inaly	Juton)esig	lectri	levat	quip	XCaV				
ctivit	1	2	1400	3100	3101	\$204	\$216	\$205	\$501	\$102	\$200	3310	\$240	1450	\$201	1480		- MC	4	ব্		ш	ш	ш	ш				
A			B	AS	¥.	¥.	A	A	B	A	A.	A.	AS	B	AS	B	•	Ř	2	e	4	ហ	ω	~	00				

Project Management Information System (PMIS) 495

496 Project Management Handbook

		4																						+		
2000	JAN FEB M						quipment			ssemble Technical Data	-T Review Technical D	Q					ol Equipment				w and Approve Brick Sa				-	
1999	OCT NOV DEC			ilding Addition	equir ements	Design	Drawings for Temp Control E	A	orove System Design	ΔA:	A 4	化合体 化化化化化化化化化化化化化化化化化化化化化化化化化化化化化化化化化化化					iew and Approve Temp Contr	A A		eview and Approve Designs	A V Revie	4				All Activities
	JUL AUG SEP			Design Bu	Define System H	System	Prepare		Apr	4		化基化化学 医原子 化化化学 化化化学 化化化学					Rev Rev			Ĩ					-	Resp with Subtotals
Early	Start			15JUL99A	20JUL99A	03AUG99A	17AUG99A	23AUG99A	31 AUG99A	27SEP99	250CT99	24JAN00*	21MAR00	11APR00	09MAY00		27AUG99A	220CT99		30AUG99A	04OCT99	06OCT99	15JUL99A		-	up by Dept,
%	2			100	100	100	100	0	100	0	0	0	0	o	0		100	0		100	0	0	34			Grot
em				0	0	0	0	18	0	20	10	40	15	20	ŝ		0	ŋ		0	11	10	161			
Dria P	20		nent	20	10	20	10	10	10	20	10	40	15	20	s		ŝ	б		14	11	10	212			
Activity	Description	ieering Department	lason - Director of Developn	Design Building Addition	Define System Requirements	System Design	Prepare Drawings for Temp	Prepare Drawings for	Approve System Design	Assemble Technical Data for	Review Technical Data on	System Design	Review and Approve Design	Prepare Drawings for	Review and Approve	ans - Program Manager	Review and Approve Temp	Review and Approve System	Motors - Owner	Review and Approve	Review and Approve Brick	Review and Approve		nasing Department		
Activity	e	Engin	Andy M	BA400	AS100	AS101	AS204	AS216	AS102	BA469	BA470	CS300	CS310	CS430	CS440	Tim Eva	AS205	AS217	Acme I	BA501	BA530	BA560	Subtotal	Purch	ļ	

	2000 2000 F	367 1 0CI 1 10V 22,29,6 13,20,27,3,10,17,24,31,7		Prepare Drawings for System Controller	Assemble Technical Data for Heat Pump	<u>∆</u> ■ 7 Review Technical Data on Heat Pumps		V Site Preparation	△ VINSTAIL Electrical Power	△	Δ ∇ Run Sealant, Air, and Water Piping	△	A V Set & Con		△ ─ ─ ─ Review and Approve System Controller		Assemble Brick Samples	Assemble and Submit Flooring Samples	△ Prepare and Solicit Bids for Brick Exterior	△	△ Review Bids for Brick	☑ Award Contract for Brick	A Review Bids for Flooring	∆ ∇ Delive		∆ ∇ Fabi	△		Schedule Update
	Actual	Finish 1																										•	ile Layout
0	Actual	Start		23AUG99				14SEP99									20SEP99	21 SEP99											late Schedu
	Early	Finish		200CT99	220CT99	05NOV99	jng	140CT99	17NOV99	09NOV99	02NOV99	17DEC99	14JAN00		03NOV99		01 OCT 99	050CT99	210CT99	260CT99	260CT99	270CT99	290CT99	25JAN00	01NOV99	28JAN00	10NOV99		Upd
	Early	Start	pment	23AUG99.	27SEP99	250CT99	: Engineel	14SEP99.4	150CT99	150CT99	150CT99	18NOV99	20DEC99		220CT99		20SEP99.4	21 SEP99.4	190CT99	200CT99	220CT99	270CT99	270CT99	280CT99	01NOV99	02NOV99	04NOV99		
	%	Comp	Develo	0	0	0	Irdware	0	0	0	0	0	0	lager	0	lanagel	50	30	0	0	0	0	0	0	0	0	0		
	Revised	Dur	ector of				or of Ha							am Mar		asing N													
1	urrent	Dur	on - Dire	18	20	10	- Direct	14	24	18	13	20	18	s - Progr	6	r - Purch	S	7	e	5	e	1	e	60	-	60	S		
	Activity (Q	Andy Mas	4S216	3A469	9A470	Fom Mills	4S310	4S315	4S103	9,S104	4S105	4S106	Fim Evans	4S217	Meg Foley	9A450	9A480	9A421	3A,407	3A422	3A423	3A408	9A600	3A409	3A620	4S213	-	

Project Management Information System (PMIS) 497

1999 2000	SEP 0CT 0CT 10V 0EC 3AII		And Prepare and Solicit Bids for Brick Exterior	Zenery Prepare and Solicit Bids for Flooring	ZHEVIEW Bids for Brick		Art Review Bids for Flooring	A Award Contract for Flooring	AV Prepare and Solicit Bids for System Controller	Z=7 Prepare and Solicit Bids for Heat Pump	AV Review Bids for Heat Pump	American Bids for System Controller	A Award Contract for Heat Pump	Δ Award Contract for System Controller		Arrest Approve System Controller		Prepare Drawings for System Controller	Area and Approve System Controller	Zm-C Prepare and Solicit Bids for System Controller		A	∆V Review and Approve Brick Samples		Update Schedule Layout Organised by Resource Schedule Update
Hours	to Finish	r	24.00	40.00	6.00	2.00	6.00	2.00	16.00	24.00	8.00	16.00	2.00	2.00	ion	36.00	neer	144.00	36.00	24.00		120.00	8.00	εď	
s Hours	te to Date	ager	8	8	8	8	8	8	8	00	8	8	8	8	ms Automat	8	/stems Engli	8	8	8	er	8	8	UU	
v Hour	to Dat	its Man	õ	5	9	0	õ	õ	0	.0	.0	ö	0	ö	-Syste	0	tion Sy	õ	0	.0	Engine	ïö	0	ē	

498 Project Management Handbook



9	Activity	Drimonu	Decoured	1999	L
2	Change	Ś.	Parts Charles	AUG SEP 0CT 1	NOV
	nescription	Resource	Early start	(23 30 6 13 20 27 4 11 18 25 1	8 15
JUL01					•
BA400	Design Building Addition	DES ENG	JUL15	00:009 8	
AS100	Define System Requirements	ANALYST,	JUL20		
AUG01					
AS101	System Design	DES ENG,	AUG03	X X X X X X X X X X	
AS204	Prepare Drawings for Temp	ATM ENG	AUG17	20 - 20 - 20 - 20 - 20 - 20 - 20 - 20 -	
AS216	Prepare Drawings for System	ATM ENG	AUG23		
AS205	Review and Approve Temp	ATM ENG,	AUG27	2 ,826.00	
BA501	Review and Approve Designs	DES ENG	AUG30		
AS102	Approve System Design	PRG MGR,	AUG31	2,546.00	
SEP01	_				
AS200	Prepare and Solicit Bids for	ACCTS,	SEP07	www.mww.mww.1080.00	
AS310	Site Preparation	FLD ENG3	SEP14		
AS240	Installation Begins			P0.00	
BA450	Assemble Brick Samples				
AS201	Review Bids for Temp Control	PRG MGR,	SEP20	03 27 20	
BA480	Assemble and Submit Flooring			0.00	
AS202	Award Contract for Temp	ACCTS	SEP21	864.00	
BA630	Begin Building Construction			• 000	
AS206	Fabricate & Deliver Temp	VENDOR	SEP22		
BA640	Site Preparation	EXCAVATR	SEP24		
BA469	Assemble Technical Data for	DES ENG	SEP27	3,600.00	
OCT0	1				
IRA530	Review and Annrove Brick	IDES ENG	00714		١
-					
			Two-Mont	th Lookahead - Bar Patterns All Activities	

500 Project Management Handbook

Project Management Information System (PMIS) 501



Dr. Uddesh Kohli is presently the Chairman, Consultancy Development Centre, Construction Industry Development Council and Engineering Council of India. He is also Secretary General of International Federation of Training & Development Organisations. He is Director on the Board of several leading companies.

He is former- Chairman & Managing Director of Power Finance Corporation (PFC), Adviser, Planning Commission, Chairman of Standing Conference of Public Enterprises (SCOPE), President of the Council of Indian Employers (CIE) and President, All India Management Association.

Dr. Kohli has a unique combination of educational qualifications – a First Class First Hons. Degree in Engineering (IIT, Roorkee), First Class First Post Graduate in Management (Manchester) and Ph.D in Economics (Delhi School of Economics)

Born in December, 1940, Dr Kohli has over 40 years' experience in Corporates, Planning Commission, Consultancy and Training organizations. He has been Adviser/Consultant to international bodies such as Asian Development Bank, UNDP/UNIDO/UNOPS, for various countries such as Papua New Guinea, Tanzania, China, Maldives.

His areas of specialization include Strategic Planning/Corporate Governance/Management, Development Finance, Energy/Environment, Project Management -Feasibility studies, project formulation, appraisal, monitoring and management of investment projects, promoting construction of infrastructure projects, better construction technology, methodology etc. Restructuring, reforms and disinvestment of Public Sector Enterprises, Training & HR and Consultancy -

516 Authors' Profiles



Krishan K. Chitkara heads the institute of Construction Project Management, Gurgaon. He has over 35 years senior-level experience in directing front-line construction activities, training engineers in project management, conducting seminars and offering consultancy services.

He has executed quite successfully construction assignments for reputed construction establishment in India, Saudi Arabia, Iraq, Sultanate of Oman and United Arab Emirates. The diverse construction tasks executed by him include defence works, residential and commercial complex, precast turn-key jobs, and airfields, treatment plants and luboil refinery works.

He is former professor and head of Works Management in the college of Military Engineering, Pune and Director of National Institute of Construction Management and Research, New Delhi. He has been involved with developing distance learning courses and is a visiting faculty at number of engineering and management institutions. He has contributed papers and participated in several national and international seminars; and has organised and conducted number of workshops and in-house programme in Construction Project Management for government, public and private sectors enterprises.

He is the author of *Construction Project Management: Planning, Scheduling and Controlling*, and a CD-ROM titled *CPMT Plus*, both published by McGraw-Hill Education, India.

Lt. Col. (Retd) K.K. Chitkara, AVSM, was commissioned into the Corps of Engineers of Indian Army in the 1954. He graduated in Civil Engineering and secured first class first in MBA. In India, he is Fellow of the Institute of Engineers, Institute of Surveyors and Institute of Valuers, and is life Member of the Indian Road Congress and Indian Society for Training & Development. He was awarded ATI VISHISHT

518 Authors' Profiles